

NJ BOARD OF PUBLIC UTILITIES
Division Of Customer Assistance

QUARTERLY REPORT

2023 Q 3

	<i>July</i>	<i>August</i>	<i>September</i>	<i>Total</i>
ELECTRIC	400	421	398	1219
Atlantic City Electric	172	192	160	524
COMMERCIAL	5	2	5	12
BILLING	1	0	1	2
COLLECTIONS	1	0	1	2
METERS	1	0	2	3
MISCELLANEOUS	0	0	1	1
SERVICE - ELECTRIC	2	2	0	4
RESIDENTIAL	167	190	155	512
BILLING	38	38	50	126
COLLECTIONS	107	126	82	315
MARKETING	0	1	0	1
METERS	6	8	11	25
MISCELLANEOUS	3	7	3	13
SERVICE - ELECTRIC	13	10	9	32
JCP&L	225	224	233	682
COMMERCIAL	5	13	12	30
BILLING	1	1	1	3
COLLECTIONS	2	4	3	9
METERS	0	1	0	1
MISCELLANEOUS	0	1	0	1
SERVICE - ELECTRIC	2	6	8	16
RESIDENTIAL	220	211	221	652
BILLING	25	32	29	86
COLLECTIONS	84	80	107	271
MARKETING	1	0	2	3
METERS	11	7	11	29
MISCELLANEOUS	6	8	10	24
SERVICE - ELECTRIC	93	84	62	239
ROCKLAND ELECTRIC	3	5	5	13
COMMERCIAL	0	2	1	3
COLLECTIONS	0	1	0	1
METERS	0	1	0	1
SERVICE - ELECTRIC	0	0	1	1
RESIDENTIAL	3	3	4	10
BILLING	0	0	1	1

	COLLECTIONS	3	1	1	5
	METERS	0	1	0	1
	SERVICE - ELECTRIC	0	1	2	3
		July	August	September	Total
ELECTRIC & GAS		208	266	275	749
PSE&G		208	266	275	749
COMMERCIAL		23	12	16	51
	BILLING	9	8	8	25
	COLLECTIONS	8	2	3	13
	METERS	2	0	0	2
	MISCELLANEOUS	1	1	3	5
	SERVICE - ELECTRIC	2	1	2	5
	SERVICE - GAS	1	0	0	1
RESIDENTIAL		185	254	259	698
	BILLING	50	57	58	165
	COLLECTIONS	104	151	154	409
	MARKETING	0	0	3	3
	METERS	10	17	17	44
	MISCELLANEOUS	7	11	12	30
	SERVICE - ELECTRIC	11	15	12	38
	SERVICE - GAS	3	3	3	9
		July	August	September	Total
GAS		78	115	95	288
Elizabethtown Gas		14	11	5	30
COMMERCIAL		0	0	1	1
	MISCELLANEOUS	0	0	1	1
RESIDENTIAL		14	11	4	29
	BILLING	3	2	1	6
	COLLECTIONS	9	6	2	17
	MISCELLANEOUS	1	1	0	2
	SERVICE - GAS	1	2	1	4
NJ Natural Gas		25	36	34	95
COMMERCIAL		0	1	1	2
	COLLECTIONS	0	0	1	1
	MISCELLANEOUS	0	1	0	1
RESIDENTIAL		25	35	33	93
	BILLING	8	3	5	16
	COLLECTIONS	13	27	26	66
	MARKETING	1	0	0	1
	METERS	2	2	0	4
	MISCELLANEOUS	1	2	1	4

	SERVICE - GAS	0	1	1	2
South Jersey Gas		39	68	56	163
COMMERCIAL		0	1	1	2
	BILLING	0	1	1	2
RESIDENTIAL		39	67	55	161
	BILLING	5	6	9	20
	COLLECTIONS	30	56	41	127
	METERS	1	2	1	4
	MISCELLANEOUS	0	3	1	4
	SERVICE - GAS	3	0	3	6

		<i>July</i>	<i>August</i>	<i>September</i>	<i>Total</i>
THIRD PARTY SUPPLIER		42	89	41	172
AEP / BLUE STAR		1	0	0	1
COMMERCIAL		1	0	0	1
	COLLECTIONS	1	0	0	1
ALPHA GAS & ELECTRIC		2	1	1	4
RESIDENTIAL		2	1	1	4
	MARKETING	2	1	1	4
AMBIT ENERGY		0	1	0	1
COMMERCIAL		0	1	0	1
	MARKETING	0	1	0	1
AMERICAN POWER & GAS		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
ATLANTIC ENERGY		0	2	0	2
RESIDENTIAL		0	2	0	2
	MARKETING	0	2	0	2
CHAMPION ENERGY		0	1	0	1
COMMERCIAL		0	1	0	1
	MARKETING	0	1	0	1
CHOICE ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
CLEAN CHOICE ENERGY		1	2	2	5
RESIDENTIAL		1	2	2	5
	BILLING	0	0	1	1
	MARKETING	1	2	1	4
CLEAN SKY ENERGY		0	2	0	2
RESIDENTIAL		0	2	0	2
	MARKETING	0	2	0	2

CLEARVIEW ELECTRIC		0	2	0	2
RESIDENTIAL		0	2	0	2
	MARKETING	0	2	0	2
CONSTELLATION ENERGY		3	11	4	18
COMMERCIAL		0	1	0	1
	MARKETING	0	1	0	1
RESIDENTIAL		3	10	4	17
	BILLING	1	8	3	12
	MARKETING	2	2	1	5
DIRECT ENERGY		1	1	0	2
COMMERCIAL		1	0	0	1
	MARKETING	1	0	0	1
RESIDENTIAL		0	1	0	1
	BILLING	0	1	0	1
DISCOUNT POWER		1	1	0	2
RESIDENTIAL		1	1	0	2
	MARKETING	1	1	0	2
FRONTIER UTILITIES NORTHEAST		0	0	1	1
RESIDENTIAL		0	0	1	1
	MARKETING	0	0	1	1
GREEN CHOICE ENERGY		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
GREENLIGHT ENERGY		0	2	0	2
RESIDENTIAL		0	2	0	2
	BILLING	0	1	0	1
	MARKETING	0	1	0	1
IDT ENERGY		1	1	1	3
RESIDENTIAL		1	1	1	3
	MARKETING	1	1	1	3
INDRA ENERGY		9	10	5	24
RESIDENTIAL		9	10	5	24
	BILLING	0	1	0	1
	MARKETING	9	9	5	23
INSPIRE ENERGY		1	5	0	6
RESIDENTIAL		1	5	0	6
	MARKETING	1	5	0	6
MAJOR ENERGY		1	1	1	3
RESIDENTIAL		1	1	1	3
	BILLING	0	1	0	1
	MARKETING	1	0	1	2

MEDIAN ENERGY	0	3	1	4
RESIDENTIAL	0	3	1	4
MARKETING	0	3	1	4
MPOWER ENERGY, LLC	2	0	0	2
RESIDENTIAL	2	0	0	2
MARKETING	2	0	0	2
NATIONAL GAS & ELECTRIC	1	0	0	1
RESIDENTIAL	1	0	0	1
MARKETING	1	0	0	1
NEXTERA ENERGY SERVICES	0	1	0	1
COMMERCIAL	0	1	0	1
COLLECTIONS	0	1	0	1
NJ GAS & ELECTRIC	0	1	2	3
RESIDENTIAL	0	1	2	3
MARKETING	0	1	2	3
NORTH AMERICAN POWER	0	1	0	1
RESIDENTIAL	0	1	0	1
MARKETING	0	1	0	1
NRG ENERGY	1	3	1	5
RESIDENTIAL	1	3	1	5
BILLING	0	1	0	1
MARKETING	1	2	1	4
PURE ENERGY	3	13	7	23
COMMERCIAL	1	6	4	11
MARKETING	1	6	4	11
RESIDENTIAL	2	7	3	12
BILLING	0	1	1	2
MARKETING	2	6	2	10
RESIDENTS ENERGY	0	0	2	2
RESIDENTIAL	0	0	2	2
BILLING	0	0	1	1
MARKETING	0	0	1	1
RPA ENERGY	0	1	1	2
RESIDENTIAL	0	1	1	2
MARKETING	0	1	1	2
SFE ENERGY	7	6	3	16
COMMERCIAL	0	1	1	2
MARKETING	0	1	1	2
RESIDENTIAL	7	5	2	14
MARKETING	7	5	2	14

SMART ENERGY		3	2	2	7
RESIDENTIAL		3	2	2	7
	MARKETING	3	2	2	7
SPRING POWER & GAS		0	3	1	4
RESIDENTIAL		0	3	1	4
	MARKETING	0	3	1	4
STREAM ENERGY		0	1	1	2
RESIDENTIAL		0	1	1	2
	MARKETING	0	1	1	2
SUNSEA ENERGY		0	2	0	2
RESIDENTIAL		0	2	0	2
	MARKETING	0	2	0	2
TOMORROW ENERGY		2	3	2	7
RESIDENTIAL		2	3	2	7
	BILLING	0	1	0	1
	MARKETING	2	2	2	6
VERDE ENERGY		1	2	2	5
RESIDENTIAL		1	2	2	5
	BILLING	0	0	1	1
	MARKETING	1	2	1	4
VIRIDIAN ENERGY		0	1	1	2
RESIDENTIAL		0	1	1	2
	BILLING	0	1	1	2
XOOM ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
Grand Total:		728	891	809	2428