



STATE OF NEW JERSEY
Board of Public Utilities
Two Gateway Center, Suite 801
Newark, NJ 07102
www.nj.gov/bpu/

CUSTOMER ASSISTANCE

PAMELA HOPE,
Petitioner

v.

PUBLIC SERVICE ELECTRIC AND GAS COMPANY,
Respondent

ORDER ADOPTING INITIAL
DECISION SETTLEMENT

BPU Docket No. GC10050355U
OAL Docket No. PUC07485-10

Pamela Hope, East Orange, New Jersey, appearing *pro se*

Sheree L. Kelly, Esq., Newark, New Jersey, on behalf of Respondent,
Public Service Electric and Gas Company

BY THE BOARD

On May 25, 2010, Pamela Hope ("Petitioner") filed a petition with the Board of Public Utilities ("Board") requesting a formal hearing related to a billing dispute with Public Service Electric and Gas Company ("Respondent") for utility services rendered by Respondent.

After the filing of Respondent's answer, the Board transmitted this matter to the Office of Administrative Law ("OAL") for hearing and initial disposition as a contested case pursuant to N.J.S.A. 52:14B-1 et seq. and N.J.S.A. 52:14F-1 et seq. This matter was assigned to Administrative Law Judge ("ALJ") Kimberly A. Moss.

While this matter was pending at the OAL, the parties engaged in negotiations and entered into and signed a Stipulation of Settlement ("Stipulation")¹ that was submitted to the ALJ. By Initial Decision issued on December 23, 2010, and submitted to the Board on December 29, 2010, to which the Stipulation was attached and made part thereof, ALJ Moss found that the Stipulation was voluntary, that its terms fully disposed of all issues in controversy and that it satisfied the requirements of N.J.A.C. 1:1-19.1. Pursuant to the terms of the Stipulation, and in order to resolve this matter, Respondent agreed to credit Petitioner's account as of October 19, 2010, in

¹ The Board would note that the Stipulation mistakenly lists the Board's docket number as EC10050355U rather than GC10050355U. In all other places, the correct docket number appears.

the amount of \$1,599.99 leaving a balance due for utility service of \$\$200.00 as of that date. In return, Petitioner has agreed to pay the current account balance and to continue to timely pay her future bills for utility service rendered by Respondent.

After review of the record and the Stipulation of Settlement of the parties, the Board HEREBY FINDS that the parties have voluntarily agreed to the settlement as evidenced by their signatures and that by the terms of the Stipulation of Settlement, have fully resolved all outstanding contested issues in this matter.

Accordingly, the Board HEREBY ADOPTS the Initial Decision and the Stipulation of Settlement executed by the parties in their entirety as if fully set forth herein.

DATED: 2/10/11

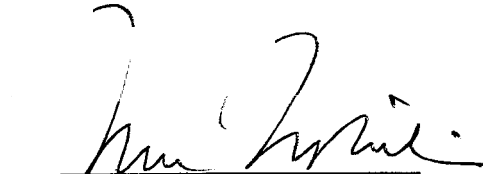
BOARD OF PUBLIC UTILITIES
BY:




LEE A. SOLOMON
PRESIDENT



JEANNE M. FOX
COMMISSIONER



JOSEPH L. FIORDALISO
COMMISSIONER

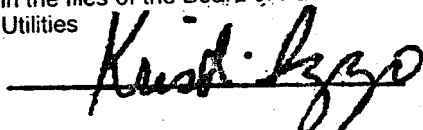


NICHOLAS ASSELTA
COMMISSIONER

ATTEST:

KRISTI IZZO
SECRETARY

I HEREBY CERTIFY that the within document is a true copy of the original in the files of the Board of Public Utilities



PAMELA HOPE

V.

PUBLIC SERVICE ELECTRIC AND GAS COMPANY

BPU DOCKET NO. GC10050355U

OAL DOCKET NO. PUC07485-10

SERVICE LIST

Pamela Hope
P.O. Box 2307
East Orange, New Jersey 07109

Sheree L. Kelly, Esq.
PSEG Services Corporation
80 Park Plaza – T5G
Newark, New Jersey 07102-4194

Eric Hartsfield, Director
Julie Ford-Williams
Division of Customer Assistance
Board of Public Utilities
Two Gateway Center – Suite 801
Newark, New Jersey 07102

Kerri Kirschbaum, DAG
Division of Law
124 Halsey Street
P.O. Box 45029
Newark, New Jersey 07101

CHS
BBDW
DAG
RPA
~~Errol-Williams~~
Customer Assistance



State of New Jersey
OFFICE OF ADMINISTRATIVE LAW

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PUBLIC UTILITIES
NEWARK, N.J.

INITIAL DECISION

SETTLEMENT

OAL DKT. NO. PUC 07485-10

AGENCY DKT. NO. GC10050355U

PAMELA HOPE,

Petitioner,

v.

PUBLIC SERVICE ELECTRIC AND GAS

COMPANY,

Respondent.

Pamela Hope, petitioner appearing pro se

Sheree L. Kelly, Esq. on behalf of respondent (PSE&G Services Corporation)

Record Closed December 23, 2010

Decided: December 23, 2010

BEFORE KIMBERLY A. MOSS, ALJ:

On July 14, 2010, this matter was transmitted to the Office of Administrative Law (OAL) for hearing as a contested case pursuant to N.J.S.A. 52:14B-1 to-15 and N.J.S.A. 52:14F 1 to- 13. A telephone prehearing was scheduled for September 7, 2010 during which time the evidentiary hearing was scheduled for November 19, 2010. During the pendency of the hearing the parties reached a settlement. On December 23, 2010 the parties submitted a Stipulation of Settlement. The Settlement Agreement was prepared and executed indicating the terms of the agreement, which are incorporated herein by reference.

have reviewed the record and terms of the Stipulation of Settlement and **FIND**

The parties have voluntarily agreed to the settlement as evidenced by the signatures of the parties or their representatives.

- 2 The settlement fully disposes of all issues in controversy and is consistent with law

I **CONCLUDE** that the agreement meets the requirements of N.J.A.C. 1:1-19.1 and therefore, it is **ORDERED** that the parties comply with the settlement terms and that these proceedings be and are hereby concluded

hereby **FILE** my initial decision with the **BOARD OF PUBLIC UTILITIES** for consideration

This recommended decision may be adopted, modified or rejected by the **BOARD OF PUBLIC UTILITIES**, which by law is authorized to make a final decision in this matter. If the Board of Public Utilities does not adopt, modify or reject this decision within forty-five (45) days and unless such time limit is otherwise extended this recommended decision shall become a final decision in accordance with N.J.S.A. 52:14B-10

12/23/10
DATE

Date Received at Agency

Date Mailed to Parties **DEC 29 2010**
ljb


KIMBERLY A. MOSS, ALJ

December 29, 2010


DIRECTOR AND
CHIEF ADMINISTRATIVE LAW JUDGE

Sheree L. Kelly
Assistant General Regulatory Counsel

Law Department
80 Park Plaza, T5G, Newark, NJ 07102-4194
tel: 973.430.6468 fax: 973.430.5983
email: sheree.kelly@pseg.com



2010 DEC 23 A 8:22

OFFICE OF ADMINISTRATIVE LAW

December 16, 2010

Honorable Kimberly Moss, ALJ
Office of Administrative Law
33 Washington Street
Newark, NJ 07102-3011

Re: Pamela Hope v. PSE&G
BPU Docket No.: GC10050355
OAL Docket No.: PUC 07485-2010N

Dear Judge Moss:

Enclosed please find a signed Stipulation of Settlement with reference to the above-captioned matter.

Respectfully submitted,


Sheree L. Kelly

SLK/jb
Enclosure

cc: Pamela Hope (w/enc.)
Edward B. Sullivan (w/enc.)

STATE OF NEW JERSEY
OFFICE OF ADMINISTRATIVE LAW

2010 DEC 23 A 8:24

OFF

Pamela Hope
Petitioner

OAL Docket No. PUC 07485-2010N
BPU Docket No. EC10050355U

v.

Public Service Electric and Gas Company,
Respondent

) STIPULATION OF SETTLEMENT
)
)
)

This matter having been brought before the Office of Administrative Law by the Petitioner, Dolores Thomas ("Petitioner"), against Respondent Public Service Electric and Gas Company ("PSE&G" or "Respondent") for utility service rendered by PSE&G to the premises 86 Norman Road, 2nd Floor, Newark, NJ (the "Property") and the Parties having agreed to settle this matter, hereby set forth the terms and conditions of their settlement agreement as follows:

As of October 19, 2010, Petitioner's balance on account no. 68 69 [REDACTED] was \$1799.99.

2. PSE&G agrees to credit Petitioner's account in the amount of \$1599.99.

Petitioner agrees to pay current account balance and all future bills on a timely basis.

Petitioner: Pamela Hope

Respondent: PSE&G

By: Pamela Hope

By: Edward B. Sullivan
Edward B. Sullivan
Manager Customer Operations

Date: 12/13/10

Date: 12/16/10